

Intranet gets new lease of life with CMS

UKAEA introduce a new Content Management System for their Intranet

UKAEA is a large organisation employing over 2600 people. They have centres as far south as Winfrith, near Weymouth and as far north as Dounreay, near Thurso.

Like many organisations the information required for everyday use is spread across all the centres and so the Intranet plays a big part in everyday life.

The Challenge

For many years Headline provided instructor-led web training using a variety of products such as Microsoft Frontpage, Paint Shop Pro and Fireworks to UKAEA employees.

With each department responsible for their own pages on the Intranet it soon became apparent the Intranet was losing its corporate identity and becoming unmanageable.

UKAEA decided to look for a new Content Management System. The system they chose was Amaxus by Box. This system can be configured down to user level, only allowing users the access they require.

The Solution

Headline were invited to join UKAEA on this joint project. Along with two UKAEA employees Headline attended the System Familiarisation training at Harwell provided by the system supplier 'Box'.

We then began the process of configuring CMS for UKAEA and sending it out to be piloted for a few months.

During the pilot we developed an instructor-led training course. We developed a user guide and some exercises of real examples to be used during the training.

CMS is simple to use and as most users had been using Microsoft FrontPage we soon discovered that training could also be delivered via e-Learning.

e-Learning

We set about developing the e-Learning around the most common topics, using our instructor-led training as a starting point.

The e-Learning uses standard browser technology running from UKAEA's own Intranet. It contains video simulation and audio demonstrating the features of CMS.

Users now have the choice of whether to complete an instructor-led course or e-Learning depending on their experience and preference.

